



## ProcessSafety

### KPI Workshop

## Leading or Lagging KPIs?

### Defining Effective KPI Measurement and Management in your Organisation

Is it a leading or lagging KPI? What do we really need to measure? How often do we need to measure and review it? How many KPIs should we have? Who is responsible for managing the KPIs?

These questions are commonly asked when establishing a process safety management system. Often these questions prompt lively debate and can result in opposing opinions. It is also very common for these debates to carry on over a long period of time with very little real progress being made in establishing KPIs. The end result is all round general frustration and lack of action to ensure proactive process safety management.

### *Amor can help you fast track this process*

Guided by the principles set out in key industry regulations and guidelines such as HSG254 - Amor Group consultants facilitate a workshop with the process safety champion and key individuals with responsibility for process safety in disciplines such as Asset Management, Production, Operations, Maintenance and Staff Competence to establish process safety KPIs.



*"In just a few days we had established a common understanding of HSG254 across the team and achieved a level of progress with our KPIs that would ordinarily have taken months to achieve under our own steam."*

Stephen Willis, Maintenance Manager - Shotton & Deeside,  
International Power GDF Suez

#### Workshop Focus

- Introduction to HSG254
- Establishing the Organisational Structure
- Hazard Definition
- Identifying Risk Control Systems
- Introduction to Leading and Lagging KPIs
- Establishing targets and tolerances
- Eliminating Ambiguity - Documenting KPIs Crib Sheets
- Data collection and reporting
- Reviewing the effectiveness of KPIs

#### Workshop Outcomes

- Understanding of the KPI creation process in line with HSG254 guidance
- Hands on experience with worked KPI examples
- In-house skills for the creation of new, and amendment of existing, KPIs as part of a continual improvement cycle

